



February 3rd, 2023

Dear Valued Partner,

To streamline and maintain a revitalized product offering for our customers, Thermal Imaging Radar LLC discontinued the legacy V1 Thermal Radar product line. Effective 6.15.2020 we began production of our V2 system which updated the engineering, components, and performance of the system.

This letter serves as your formal notification that we are initiating the end-of-life process for our V1 product that incorporates the following part numbers:

TR313

TR609

TR619

TR625

This end-of-life process impacts the repair, exchange, and parts availability of the V1 systems. This change is due to component obsolescence, supply chain interruptions, and overall parts availability for the products listed above.

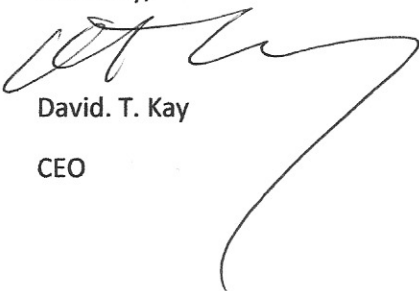
The standard warranty terms will be honored for all units shipped before the launch of V2 which was 6.15.2020. In the event we are unable to repair a system that is under warranty or in the event that components are not available in a warranty repair situation, Thermal Imaging Radar will substitute a second-generation Thermal Radar V2 unit to replace the damaged or defective V1 unit and will retain the original V1 unit. This will include an adapter bracket for mounting the V2 to your existing V1 mounting bracket. We expect at this time based on spare parts available and in stock, that we will be able to support or repair V1 units through 12.31.2023.

Regarding functionality and capabilities, replacement units are updated with the newest software and many models have additional capabilities than those being discontinued, but differences exist. Due to the longevity of service of the discontinued models, up-to-date products are not drop-in replacements from a programming, configuration, setup, and form factor perspective.

For assistance in mounting, configuring, maintaining, or designing the V2 units into your system or to discuss further options, please contact Technical Support at +1.844.832.0115 or support@thermalradar.com or you can submit a request on our website at: <https://www.thermalradar.com/blank-2-1>

If you have any questions or need assistance selecting an alternative V2 product, or to inquire about our V1 to V2 special upgrade offer; please contact your Thermal Radar sales representative or by calling our office at +1 (801)762-6800.

Sincerely,



David. T. Kay

CEO